

# Government of West Bengal Office of the Principal

### Maulana Azad College



8, RAFI AHMED KIDWAI ROAD, KOLKATA 700013, INDIA

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#### Action Taken Report on the Feedback Analysis: 2022-23

The feedback on the academic performance and ambience of Maulana Azad College was obtained from various stakeholders, including students, teachers, employers, and alumni. Based on the feedback received, the college has implemented several measures to enhance the academic environment and overall institutional ambience. This report outlines the actions taken in response to the feedback collected during the academic session 2022-23.

| Category                        | Feedback/Concern   | ACTION TAKEN  |
|---------------------------------|--|---|
| Academic Fields                 | Enhance quality of education and research                              | DBT Star College program is progressing towards completion.   |
| Special Financial<br>Assistance | Students at risk of discontinuing studies due to financial constraints | Immediate financial assistance provided through the Student Support Cell to ensure continued education.   |
| Awareness<br>Programmes         | Need for awareness programs on student life issues                     | Regular awareness programs conducted to keep students informed and supported.   |
| Academic<br>Upgradation         | Continuous improvement of academic performance                         | Continuous monitoring and support for academic enhancements implemented.  |
| Student Feedback                | Regular evaluations and prompt response to student concerns            | Immediate actions taken based on student feedback to address their concerns and suggestions.  |
| Outside<br>Curriculum           | Introduction of add-on courses   | Continued offering of add-on courses to complement the main curriculum.   |
| Social Security<br>Programs     | Ensure safety and social security of students and staff                | Programs organized with Kolkata Police to enhance safety and social security.   |
| Sports & Games                  | Support for physical activities  | Continuous support and facilities provided for sports and games.  |
| Library<br>Upgradation          | Access to reading materials  | Both offline and online access to reading materials ensured. Inflibnet facilities supported, and proposals for software upgrades submitted.   |
| Health and<br>Hygiene           | Improvement of washrooms and health-related programs                   | Proposals submitted for installing lifts and improving washrooms for girls and differently-abled stakeholders. Health programs conducted with the NSS unit. Regular maintenance of washrooms ensured. |







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| Differently Abled<br>Stakeholders     | Accessibility improvements                        | Ramp with rails and functional Braille software and accessories installed for visually impaired students.                    |
|---------------------------------------|---|--|
| Audits                                | Regular audits                                    | Regular academic, administrative, green, environmental, waste, and gender audits conducted by internal and external experts. |
| Alumni<br>Contribution                | Engagement and support from alumni                | Alumni association provided scholarships, maintained college gardens, and organized motivational seminars.                   |
| Career<br>Advancement for<br>Teachers | Support for teacher promotions                    | Regular notifications and support provided for teachers qualifying for promotions as per UGC guidelines.                     |
| Continuous<br>Communication           | Maintain communication during COVID-19            | Continuous communication with staff through online discussions, seminars, training programs, and webinars.                   |
| Certificate/Add-on<br>Courses         | Engagement of students during the pandemic        | Certificate and add-on courses introduced and successfully implemented.  |
| E-Magazine                            | Encourage student engagement                      | Publication of departmental e-magazines initiated and continued.   |
| Exchange<br>Programs                  | Facilitate exchange programs                      | MoUs with various academic institutions and industries continued to facilitate exchange programs.                            |
| Sharing of<br>Infrastructure          | Access to college facilities for outside scholars | Science labs made accessible to outside students, scholars, and IGNOU students.  |
| Promotion of<br>Quality Circles       | Promote quality within the institution            | Organized inter and intra-institutional workshops, seminars, and events to promote quality circles.                          |

The feedback from various stakeholders was instrumental in guiding the actions taken by Maulana Azad College to improve its academic performance and institutional ambience. The college remains committed to addressing the concerns and suggestions of its stakeholders to foster an enriching educational environment.



