



Government of West Bengal
OFFICE OF THE PRINCIPAL
Maulana Azad College



8, RAFI AHMED KIDWAI ROAD, KOLKATA 700013, INDIA

Phone: 033 2249-3737/2226-7814 e-mail: maulanaazadcollegekolkata@gmail.com

Website: <https://maulanaazadcollegekolkata.ac.in>

Action Taken Report on the Feedback Analysis: 2021-22

In the academic year 2021-22, Maulana Azad College collected feedback from various stakeholders including students, teachers, employers, and alumni to evaluate and enhance the academic performance and overall ambience of the institution. The feedback was meticulously analyzed, and the necessary actions were taken to address the concerns raised. This report summarizes the actions taken based on the feedback received.

CATEGORY	FEEDBACK/CONCERN	ACTION TAKEN
<i>Academic Fields</i>	Need for continuous internal evaluation of students.	Continuous internal evaluation and monitoring were implemented successfully and are ongoing.
	Introduction of Certificate/Value Added Courses.	Few departments started introducing these courses.
	Use of ICT in teaching.	A good number of faculty members are now using ICT for teaching.
	Special classes for competitive examinations.	Special initiatives are taken by a few departmental faculties.
<i>Administrative</i>	Reconstruction and maintenance of the College Website.	Successfully completed.
	Training programs for teaching and non-teaching staff.	Successfully completed training programs for both teaching and non-teaching staff.
<i>Health and Hygiene</i>	Proper health and hygiene facilities, including for differently-abled stakeholders.	Existing washrooms were maintained, and proposals for additional facilities were submitted.
<i>Differently Aabled Stakeholders</i>	Reading facility for visually impaired students.	Braille software installed and actively used.
<i>Career Advancement of Teachers</i>	Regular notifications for teachers qualifying for promotion.	Regular notifications are sent as per UGC guidelines.
<i>Alumni Association Contribution</i>	Financial support and seminars for student motivation.	Scholarships were provided, and seminars were organized throughout the year.
<i>Communication During COVID-19</i>	Continuous communication with teaching and non-teaching staff.	Online discussions, seminars, and webinars were conducted regularly.

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<i>Certificate/Add-on Courses</i>	Introduction of new courses during the pandemic.	Successfully implemented a few certificate and add-on courses.
<i>E-Magazine</i>	Introduction of an e-magazine to encourage students during COVID-19.	Successfully implemented and continuing.

The feedback from stakeholders has been instrumental in driving improvements in both academic and administrative areas of the institution. The actions taken have positively impacted the learning environment and overall ambience of Maulana Azad College. Continuous efforts will be made to address the concerns of stakeholders and enhance the institutional performance.


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