



Government of West Bengal
OFFICE OF THE PRINCIPAL
Maulana Azad College

8, RAFI AHMED KIDWAI ROAD, KOLKATA 700013, INDIA

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Action Taken Report on the Feedback Analysis: 2019-20

Based on the feedback analysis from various stakeholders including students, teachers, employers, and alumni, the following actions were taken by Maulana Azad College to address the concerns and improve the academic performance and ambience of the institution:

CATEGORY	FEEDBACK/CONCERN	ACTION TAKEN
<i>Academic Fields</i>	Need for better research opportunities and support for publications.	Ongoing support for Ph.D. students, successful completion of publications in national and international journals.
	Need for more academic courses and seminars.	Successfully organized college-level seminars and ensured faculty attended academic courses.
	Introduction of CBCS in UG and PG levels and add-on courses.	Successfully implemented CBCS and introduced add-on courses.
	Continuous internal evaluation and monitoring of students.	Successfully implemented continuous internal evaluation and monitoring.
	Request for more ICT-enabled classes.	Good number of faculties are taking classes using ICT.
	Need for special classes for competitive examinations.	Special initiatives taken by few departmental faculties.
<i>Administrative</i>	Need for better training programs for teaching and non-teaching staff.	Successfully completed different types of training programs for both teaching and non-teaching staff.
	Need for maintaining regular activities online during the COVID-19 pandemic.	Teaching and non-teaching staff actively pursued their daily work online during the pandemic.
<i>Social/Cultural Activities</i>	Need for more social and cultural engagement activities.	Successfully conducted numerous programs by NSS, different departments, and students.
<i>Environmental Setup</i>	Need for better environmental sustainability measures.	Various measures were taken to improve the environmental setup.
<i>Student Support</i>	Financial assistance for needy students.	Continued providing financial assistance to needy students, especially during the COVID-19 pandemic.
	Continuous contact with students during the pandemic.	Regular communication maintained by Student Support Cell members, who reported to the authority for necessary actions.
<i>Financial Assistance</i>	Ensuring no student discontinues studies due to the pandemic.	College authority took immediate steps to provide financial assistance to affected students.
<i>Awareness Programs</i>	Need for awareness programs on various life issues.	Continuing to organize awareness programs.
<i>Academic Upgradation</i>	Continuous monitoring and support for academic improvement.	Ongoing monitoring and evaluation of students.

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<i>Feedback Mechanism</i>	Immediate actions based on student feedback.	College takes immediate actions based on feedback from students.
<i>Outside Curriculum</i>	Introduction of add-on and certificate courses.	Continuing introduction of add-on and certificate courses.
<i>Social Security</i>	Ensuring social security through collaboration with local authorities.	Organized programs in collaboration with Kolkata Police.
<i>Sports and Games</i>	Provision of sports and games facilities.	Continued support for sports and games by the college.
<i>Library Upgradation</i>	Need for better access to reading materials offline and online.	Provided INFLIBNET facilities and placed proposals for software upgradation before higher authorities.
<i>Health and Hygiene</i>	Improvement of health and hygiene facilities, including for differently-abled stakeholders.	Submitted proposals for lift, washrooms, and other facilities; proposal is under consideration.
<i>Academic & Administrative Audit</i>	Regular audits for maintaining academic and administrative standards.	Conducted both internal and external audits regularly.
<i>Alumni Contribution</i>	Involvement of alumni in college development.	Alumni association provided scholarships, maintained college gardens, and organized motivational seminars.
<i>Career Advancement of Teachers</i>	Regular updates and notifications for career advancement as per UGC guidelines.	Provided regular notifications and guidance for teachers' career advancement.
<i>Online Education</i>	Need for digital resources for conducting online classes during the pandemic.	Installed a YouTube channel to preserve practical classes and other educational activities.
<i>Communication During COVID</i>	Continuous communication with teaching and non-teaching staff during the COVID period.	Conducted online discussions, seminars, training programs, and webinars.
<i>Certificate/Add-on Courses</i>	Introduction of certificate and add-on courses during the pandemic.	Successfully introduced and continued a few certificate and add-on courses.
<i>E-Magazine</i>	Need for creative engagement through publications during the pandemic.	Few departmental faculties introduced an E-Magazine to encourage students during COVID-19.

The feedback received from various stakeholders during the 2019-20 session. Through the concerted efforts of the IQAC and college administration, significant improvements were made in academic performance, infrastructure, and support systems, ensuring the well-being and continuous progress of students, teachers, and other stakeholders.

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